

**E. ALEXANDRA “SANDRA” DELATEUR**

Mediator \* Arbitrator \* Attorney \*Trainer

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**EMPLOYMENT**

**2021-pres. Founded Community Conflict Resolution Services, a not-for-profit agency**

Mediator, facilitator, and trainer focused on fostering harmony and improving communications among people in the community. This agency is a successor to Ridge Mediation, LLC founded by S. DeLateur and P. Hebert (2019-2020).

**2017-pres. Offices of E. Alexandra DeLateur**

**2016-2017** Mediator, Arbitrator and Hearing Officer. Available in person or online. Offering mediation services Through the Bankruptcy Court’s Dispute Resolution Program (“BDRP”), the Northern District of California Mortgage Modification Mediation Program (“MMM”), Santa Clara Superior Court, Project Sentinel, Mountain View rent stabilization (“CSFRA”), Hayward Rent Review program. Also serving as an arbitrator for the Hayward Rent Review program as well as a hearing officer for the CSFRA program. Coaching mediation students as part of the basic 40-hour community mediation training and as part of speaker panels. [Suspended or limited while working for Project Sentinel 2016-17]

**2016-2017 Project Sentinel, a nonprofit agency (Santa Clara, California)**

Director of Tenant/Landlord Counseling and Dispute Resolution Programs. Managed department of approximately twelve staff who provided counseling on rental rights/responsibilities and dispute resolution services in five offices serving three counties. Coordinated and presented workshops on tenant/landlord topics and dispute resolution techniques and practice. Oversaw the launch of a day of court ADR settlement program for Unlawful Detainer Court in Santa Clara County. Prepared detailed reports to funders and assisted with drafting grant proposals.

**2005-2012 Office of Devin Derham-Burk, Chapter 13 Trustee (San Jose, California)**

Staff attorney. Reviewed and responded to correspondence and pleadings filed in Chapter 13 cases, researched legal issues, advised Trustee on legal procedures and strategy, conducted §341 meeting of creditors at weekly hearings as the Trustee’s representative, appeared as Trustee’s counsel at court hearings, and managed office matters in the Trustee’s absence.

**Prior**

Attorney for Law Offices of E. Alexandra DeLateur, Federal Deposit Insurance Corporation, Frandzel & Share, and Kimball, McMichael & Upton. Represented and appeared on behalf of debtors, creditors, and trustees in chapter 7, 11, and 13 cases before federal and state courts.  
Law clerk for Fresno County Superior Court and the U.S. Bankruptcy Court for the Central District of California.

**EDUCATION AND LICENSES**

**Vanderbilt University School of Law, J.D., 1986.**

**University of California, Berkeley, B.A., 1983, Political Science with High Honors.**

**Mediation & ADR Instruction:** three basic 40-hour mediation courses completed 1991, 2001 and 2013 (DRPA compliant). Numerous advanced mediation trainings completed; Eight arbitration and hearing officer trainings

completed over the past six years plus continuing education and training for temporary judges. Facilitation training completed 2018 and 2019.

**Licensed Attorney:** Active in California; Inactive in Illinois and District of Columbia.

### **ADDITIONAL ACTIVITIES**

#### **Mediation and Arbitration Activities:**

- Serves as a mediator and arbitrator through Project Sentinel assisting with community disputes pursuant to voluntary and mandatory dispute resolution programs for rent stabilization ordinances in Hayward, Mountain View, and San Leandro.
- Mediates for the Bankruptcy Dispute Resolution Panel and Mortgage Modification Mediation Program for the Bankruptcy Court for Northern District of California. Served on a special mediation panel for the Pacific Gas & Electric Chapter 11 bankruptcy.
- Serves as volunteer facilitator for the Project Sentinel Unlawful Detainer court program to assist landlords and tenants navigating eviction court cases.
- Appointed to the Superior Court of California, County of Santa Clara's ADR Committee in November 2018 for the 2019-2020 term.
- Mediated and arbitrated for the Mandatory Fee Arbitration Program for the Santa Clara County Bar Association for 9 years.
- Speaks on panels regarding mediation and ADR practices for the County, Santa Clara Law School, and local organizations.
- Prior experience: Volunteered as Lead Day of Court Mediator for Small Claims for Santa Clara County's Dispute Resolution Program. Mediated court (small claims and civil harassment) and community issues. Interned in the office developing and convening mediation sessions and engaging in phone conciliations. Arbitrated through the Lake County Circuit Court Arbitration Program prior to relocating to California.